

WORKERS' COMPENSATION MCO

Managed Care Organizations (MCO) Provide BWC Services for Northern Ohio Chambers of Commerce members. NOACC's MCO is ProMedica Medical Management (PMM).

When a workplace injury occurs, it's important to have medical resources available to provide care for injured employees. A BWC Managed Care Organization (MCO) manages the medical portion of workers' compensation claims to ensure that employees receive the quality medical care they deserve.

All employers who pay premiums into BWC's state-fund system MUST have a MCO. So, BWC pays for MCO services out of employer premiums! Therefore employers are free to choose an MCO based upon their service needs. Typically MCO services include:

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| • First Report of Injury (FROI) Processing | • Tailored & Timely Management Reports |
| • Medical Case Management | • Online Claims Access |
| • Dedicated Nurse Case Managers | • Bilingual Services |
| • Medical Treatment Plan Management | • Provider Bill Review / Processing / Payment |
| • Quick & Safe Return-to-Work Services | • BWC Education & Support Services |

With offices in Cleveland, Toledo, Youngstown and Columbus, PMM MCO is locally owned and operated out of Northern Ohio.

For additional information about Managed Care Organizations (MCOs), please visit ProMedica Medical Managements' website (www.promedicamedicalmanagement.com) or BWC's website (www.bwc.ohio.gov).



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